

## Appendix 1

### Enforcement Cases Received and Closed

Month – 2020	Received	Closed
January 2020	45	47
February 2020	37	12
March 2020	41	25
April 2020	22	12
May 2020	33	19
June 2020	46	29
July 2020	35	10
July 2019	68	56
August 2019	68	65
September 2019	41	33
October 2019	62	81
November 2019	56	64
December 2019	39	53
1 <sup>st</sup> Qtr. 2020	123	84
2 <sup>nd</sup> Qtr 2020	101	60
1 <sup>st</sup> Qtr. 2019	135	134
2 <sup>nd</sup> Qtr. 2019	146	155
3 <sup>rd</sup> Qtr. 2019	177	154
4 <sup>th</sup> Qtr 2019	157	198
1 <sup>st</sup> Qtr. 2018	161	148
2 <sup>nd</sup> Qtr. 2018	156	167
3 <sup>rd</sup> Qtr. 2018	176	160
4 <sup>th</sup> Qtr. 2018	177	176
1 <sup>st</sup> Qtr. 2017	122	122
2 <sup>nd</sup> Qtr. 2017	157	165
3 <sup>rd</sup> Qtr. 2017	148	118
4 <sup>th</sup> Qtr. 2017	175	158
2020 - YTD	257	152
2019 - YTD	615	641
2018 - YTD	670	651
2017 - YTD	602	563
2016 - YTD	565	563
2015 - YTD	511	527
2014 - YTD	504	476